

# CHRYSAOR STUDIOS

## Terms and Conditions of Hire

Online Bookings via Skedda

Effective: April 2026

By creating an account and making a booking through the Chrysaor Studios online booking system ([chrysaorstudios.skedda.com](https://chrysaorstudios.skedda.com)), you agree to be bound by these Terms and Conditions. These terms constitute a legally binding agreement between you (the Hirer) and Chrysaor Pty Ltd, ACN 666 112 303, trading as Chrysaor Studios (the Studio).

**Online bookings are available only for short-notice bookings (within 8 days) and are subject to approval by Chrysaor Studios management.**

### 1. Booking and Confirmation

1. All online bookings are requests only and are subject to Chrysaor Studios' approval. A booking request does not guarantee availability or confirmation.
2. Once a booking is approved, the Hirer will receive a confirmation email with booking details and payment instructions.
3. Online bookings are for a minimum of one full day (10 hours), with an optional 2-hour extension (maximum 12 hours total).
4. Standard operating hours are 7:00 am to 7:00 pm, Monday to Friday.
5. Online booking rates are community rates (20% discount on rate card prices) and are available for bookings within 8 days of the hire date.

### 2. Payment

6. Full payment of the total booking fee is required to confirm the booking. No deposit arrangements apply to online bookings.
7. Payment must be received within 24 hours of booking approval. If the hire date is the next day, payment must be received by the end of the day before the booking.
8. Failure to make payment within the required timeframe will result in automatic cancellation of the booking.
9. All prices are quoted in Australian Dollars (AUD) and exclude GST.
10. Any additional charges (including power usage, cleaning fees, or damages) will be invoiced separately following the hire period.

### 3. Cancellation and Refunds

11. Online bookings are non-refundable. Once payment has been made and the booking confirmed, no refunds will be issued for cancellations by the Hirer, regardless of the reason or timing.
12. Chrysaor Studios may, at its sole discretion, offer a credit towards a future booking in exceptional circumstances. This is not guaranteed and is assessed on a case-by-case basis.

13. If Chrysaor Studios cancels a booking due to force majeure or circumstances beyond its control, a full refund will be provided.

## 4. Insurance Requirements

The following insurance requirements apply to all bookings, regardless of the space hired:

14. Public Liability Insurance with a minimum cover of \$20,000,000 (twenty million dollars).
15. Workers' Compensation Insurance for all crew and personnel on site, as required by Queensland law.
16. Equipment Insurance is recommended for all Hirer-owned equipment brought onto the premises.
17. A current Certificate of Currency must be provided to [chris@chrysaor.com.au](mailto:chris@chrysaor.com.au) before access will be granted. No exceptions.
18. Chrysaor Studios reserves the right to deny access to any Hirer who cannot produce valid insurance documentation.
19. The Hirer is responsible for ensuring that all third-party service providers, subcontractors, and crew brought onto the premises by the Hirer hold their own current public liability insurance. This includes, but is not limited to, freelance crew, catering providers, equipment hire companies, and any other person or entity engaged by the Hirer to provide goods or services during the hire period.
20. Chrysaor Studios may request evidence of insurance from any third party on site at any time and reserves the right to deny access to any person who cannot produce valid documentation.
21. The Hirer remains fully liable for the actions and conduct of all third-party service providers and subcontractors brought onto the premises, including any damage, injury, or loss caused by those parties.

## 5. Site Rules and Conduct

22. A mandatory site induction must be completed before first access. This will be arranged by Chrysaor Studios following booking confirmation.
23. The Hirer must comply with all workplace health and safety requirements, including SafeWork Queensland regulations.
24. The Hirer is responsible for the conduct of all personnel, contractors, and visitors brought onto the premises during the hire period.
25. Smoking is prohibited inside all buildings. Designated smoking areas are provided outdoors.
26. Entry is via the front street-facing door only. The loading bay may be used for equipment load-in and load-out by prior arrangement.
27. On-site parking is available (22 spaces). Parking is shared, and availability is not guaranteed unless exclusive parking has been booked.
28. The use of drones, unmanned aerial vehicles (UAVs), or any remotely piloted aircraft is strictly prohibited on the premises, both indoors and outdoors, without prior written approval from Chrysaor Studios. Any approved drone operation must comply with CASA regulations, and the operator must hold appropriate aviation liability insurance.

29. Stunts, hazardous special effects, pyrotechnics, and any other activities classified as hazardous are not permitted without prior written approval from Chrysaor Studios. Approved hazardous activities may require additional insurance cover and will be assessed on a case-by-case basis.

## 6. Care of Premises and Equipment

30. The Hirer must leave the premises in the same condition as found. Any damage, excessive mess, or required deep cleaning will be charged to the Hirer.
31. The Hirer is liable for any damage to the studio, its fixtures, fittings, or equipment caused by the Hirer or their personnel during the hire period.
32. No structural modifications, painting, drilling, or affixing of materials to walls, floors, or ceilings is permitted without prior written approval.
33. All equipment, props, sets, and materials belonging to the Hirer must be removed by the end of the hire period unless alternative arrangements have been agreed in writing.

## 7. Confidentiality and Non-Disclosure

34. The Hirer acknowledges that they may be exposed to confidential information belonging to Chrysaor Studios or other studio clients during the hire period.
35. The Hirer agrees not to disclose, share, photograph, or record any information relating to other productions, clients, or proprietary studio systems without prior written consent.
36. This confidentiality obligation survives the termination of the hire period.

## 8. Limitation of Liability

37. Chrysaor Studios will not be liable for any loss of, or damage to, the Hirer's equipment, props, costumes, or other property while on the premises.
38. The Hirer indemnifies Chrysaor Studios against all claims, losses, damages, costs, and expenses arising from the Hirer's use of the premises, including claims by third parties.
39. To the maximum extent permitted by law, Chrysaor Studios' total liability under these terms is limited to the total hire fee paid by the Hirer for the relevant booking.

## 9. Intellectual Property and Studio Credits

40. Nothing in these terms transfers any intellectual property rights between the parties.
41. The Hirer grants Chrysaor Studios permission to use the production title and general project description for promotional purposes (such as listing as a studio credit), unless the Hirer opts out by notifying [chris@chrysaor.com.au](mailto:chris@chrysaor.com.au) in writing at the time of booking.
42. This permission does not extend to the use of any footage, images, or creative content produced by the Hirer during the hire period.

## 10. General

43. These terms are governed by the laws of Queensland, Australia.
  44. Chrysaor Studios reserves the right to update these terms at any time. The version in effect at the time of booking applies to that booking.
  45. For longer-term bookings (beyond 8 days), a formal Studio Hire Agreement will be required and will be provided separately.
  46. Any disputes will be resolved through good-faith negotiation in the first instance and, if necessary, through the courts of Queensland.
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## **Contact**

**Studio Bookings:** Lucie Swan, Studio Partnerships Director

**Email:** [lucie@chrysaor.com.au](mailto:lucie@chrysaor.com.au)

**Online Bookings:** [chrysaorstudios.skedda.com/booking](https://chrysaorstudios.skedda.com/booking)

**Address:** 492 Scottsdale Drive, Varsity Lakes, QLD 4227